How one government body faced the burden of growing file transfers

Industry:
Statistics

Product:
Fortra's Globalscape EFT

Solution:
Managed File Transfer

HANDD
BUSINESS SOLUTIONS

THE CHALLENGE

A UK Government department was manually sending files both within and outside of the organisation. A researcher would upload a file which would be subsequently approved by someone else, before being transferred. The file transfer process was extremely labour intensive and slowing down the organisation. The size of files and the sheer volume of data being moved daily was now becoming a tangible risk to operations.

THE SOLUTION

Fortra's Globalscape EFT is a market leading Managed File Transfer solution. It enabled the customer to send files securely to other departments and collaborating partners, wherever they are in the world, with confidence, whilst providing granular reporting. Creating Automated Workflows for the transfers and their approvals benefited the customer by freeing up employee time, allowing them to focus on other tasks. Globalscape's easy-to-use interface provides pain free on-boarding of new partners and hassle free data delivery for the end users. All alleviating the need for oversight from the already under-pressure security teams.

THE BENEFITS

Using Fortra's Globalscape EFT enabled the customer files to be shared quickly. It has also increased the reliability of transfers and a reduction in points of failure. The use of automation and scheduling allowed the client to move away from manual uploads. This has freed up time for users who previously had to approve transfers. Meanwhile, granular reporting enables the organisation to keep track of their data movements and ensure those critical data transfers have been executed successfully.

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